

#### COMMUNICATION AND PRIVACY

- The Company may contact Members or businesses directly regarding changes to the Business Sales Program.
- Business Sales Program Members can opt in to receive Company emails for marketing purposes. Members may unsubscribe from marketing emails at any time.
- Business Sales Program Member consents to the Company Privacy Policy available at: [crateandbarrel.ca/Privacy](https://crateandbarrel.ca/Privacy).

By completing and signing the accompanying Application and submitting the required eligibility documentation (as set forth in this Agreement), Member confirms he/she has read, understood and fully accepts and agrees to the terms and conditions set forth in this Agreement.

## Business Sales Program Letter of Agreement

Once eligibility is met, the Business Sales Program discount may be applied to full-price merchandise purchased at Crate and Barrel and CB2 stores in Canada, as well as phone orders to 888.657.4108 (Crate and Barrel) and 855.833.1833 (CB2). Subject to the terms and conditions available at [crateandbarrel.ca/BusinessSales](https://crateandbarrel.ca/BusinessSales).

#### Please contact us with any questions.

<a href="https://crateandbarrel.ca">crateandbarrel.ca</a>	888.657.4108
<a href="https://cb2.com/canada">cb2.com/canada</a>	855.833.1833

This Business Sales Program Letter of Agreement and any other written materials provided to Member (as defined herein) from time to time (collectively, the "Agreement") sets forth the terms and conditions of the Business Sales Program of Crate and Barrel Canada Inc. (the "Company"). The Business Sales Program and the Agreement are subject to change from time to time at the Company's sole discretion.

Once eligibility is met, and subject to the terms of this Agreement, Members participating in the Business Sales Program will receive a membership discount on full-price merchandise purchased at Crate and Barrel and CB2 stores and phone orders in Canada. Discount cannot be redeemed at any stores or via phone in the United States (whether Crate and Barrel, Crate and Barrel Outlet or CB2) or at [crateandbarrel.com](http://crateandbarrel.com) or [cb2.com](http://cb2.com). Rights and rewards under this Agreement are nontransferable.

**TERMS OF ELIGIBILITY**

An applicant who is an accredited business owner or otherwise associated with a business, including but not limited to an employee, will be eligible for participation in this Business Sales Program (and referenced herein as a "Member") upon approval by the Company after presentation of the following:

1. A Business Card indicating the applicant's company name and website listing the applicant's name;
2. A completed and signed Application; and
3. A copy of the applicant's Business License showing proof of ownership or association with the business. The Company reserves the right to make all membership determinations at our sole discretion.

**MEMBERSHIP**

- Member's name and business address must be provided on the application. Note: The eligible Member must be an individual owning a business or otherwise associated with a business; multiple individuals employed by a single company or entity may apply individually by submitting individual application materials and gaining approval, but the business or entity itself may not become a Business Sales Program Member. In the case where an applicant is not an individual owner of a business, it is the responsibility of the applicant to ensure that his/her company/employers is aware of and consents to membership in the Business Sales Program.

- It is the responsibility of the Member to notify the Company of any changes in his/her contact information. Members can update information by calling or visiting any Crate and Barrel or CB2 store in Canada or by calling Customer Service at 888.657.4108.
- Member is the only person authorized to make purchases using his/her account number.
- Incomplete applications will not be accepted.
- Employees of the Company are not eligible for membership.
- The Company reserves the right to review and terminate a Member's eligibility if the Company believes, in its sole discretion, that the Member has violated the terms of this Agreement. Company will notify the Member that he/she is no longer eligible to participate in the program.
- Members may cancel their membership at any time by calling Customer Service at 888.657.4108.
- Company may discontinue program at any time and at Company's sole discretion.

**DISCOUNT**

- Eligible Members will receive a 15% discount on full-price merchandise in the Company's stores in Canada only or via phone orders at the then-published retail price, subject to the terms and conditions available at [crateandbarrel.ca/BusinessSales](http://crateandbarrel.ca/BusinessSales). Discount is non-negotiable. Purchases made (whether in store or by phone) by any other person are not eligible for the discount.
- Discount may not be combined with any other offers, coupons or promotions, and cannot be applied to reduced price, sale, closeout or clearance merchandise.
- Discount is not applicable toward purchases of Gift Cards, eGift Cards, services, shipping and handling, taxes or other fees, and non-merchandise charges.
- Discount does not apply to any purchases made prior to enrollment in the Business Sales Program.
- The Business Sales Program discount is not redeemable for cash.
- Company reserves the right to change the list of items not eligible for the Business Sales Program discount at any time and at its sole discretion. Any such changes will be posted online at [crateandbarrel.ca/BusinessSales](http://crateandbarrel.ca/BusinessSales).
- Merchandise eligible for the discount is priced in Canadian dollars, and the corresponding discount is calculated in Canadian dollars.

**PURCHASE AND PAYMENT TERMS**

- To make a purchase in stores or by phone, Member must present his/her Business Sales Member number along with an accepted form of picture ID (e.g., driver's license, provincial identification card or passport).
- Product returns are subject to the applicable return policy and will be credited (as applicable) at the membership discount rate.
- Purchases are subject to terms and conditions which can be found at [crateandbarrel.ca/BusinessSales](http://crateandbarrel.ca/BusinessSales).

**U.S. ELIGIBILITY**

- Members participating in the Business Sales Program in Canada also may request a membership number for use in the United States. Such U.S. Business Sales Program membership numbers, if granted, are subject to all terms and conditions applicable to the Business Sales Program in the U.S., a current copy of which can be found at [crateandbarrel.com/BusinessSales](http://crateandbarrel.com/BusinessSales).
- To request a U.S. membership number, visit a Company store in the U.S. or email [business\\_sales@crateandbarrel.com](mailto:business_sales@crateandbarrel.com) with the following information: Member name, company name, Canadian Business Sales Program membership number and business phone number. Allow 2 to 4 weeks for processing.
- Canadian Members with a U.S. Business Sales Program number may make online purchases at [crateandbarrel.com](http://crateandbarrel.com) and [cb2.com](http://cb2.com), but only if the purchase is being shipped to a U.S. postal address.
- To make an online purchase at [crateandbarrel.com](http://crateandbarrel.com) or [cb2.com](http://cb2.com) using a U.S. Business Sales Program membership number, the Member must use the credit card registered to his/her U.S. Business Sales Program account.
- Canadian Business Sales Program Member numbers are not valid on [crateandbarrel.com](http://crateandbarrel.com) or [cb2.com](http://cb2.com), even if the Member holds both U.S. and Canadian Business Sales Program membership numbers. The U.S. Business Sales Program membership number must be used.